

# PHYSICAL SECURITY

(YOU'RE DOING IT WRONG)

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A.P. DELCHI

# # WHOIS DELCHI



- ▶ INFOSEC RASPUTIN
- ▶ DEFCON, HOPE, PUMPCON, SKYTALKS
- ▶ MINISTER OF PROPAGANDA & REVENGE, ATTACK RESEARCH

# # WHOIS DELCHI

\$DIETY

GRANT ME THE SERENITY TO ACCEPT  
PEOPLE WHO WILL NOT SECURE THEIR  
NETWORKS,

THE COURAGE TO FACE THEM WHEN  
THEY BLAME ME FOR THEIR  
PROBLEMS,

AND THE WISDOM TO GO OUT  
DRINKING AFTERWARDS

# “YOU’RE DOING IT WRONG”

A PHRASE  
MEANING THAT  
THE METHOD YOU  
ARE USING IS NOT  
CREATING THE  
DESIRED RESULT



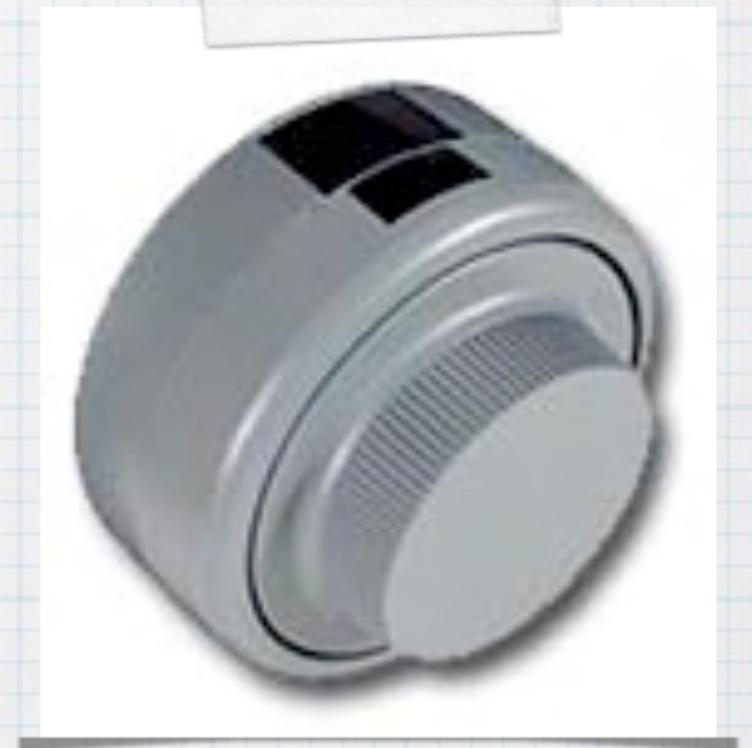
# YOUR MISSION

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**DESIGN AND IMPLEMENT A PHYSICAL SECURITY SYSTEM FOR A NEW FACILITY, TO INCLUDE MULTI-FACTOR AUTHENTICATION AND VIDEO SURVEILLANCE.**

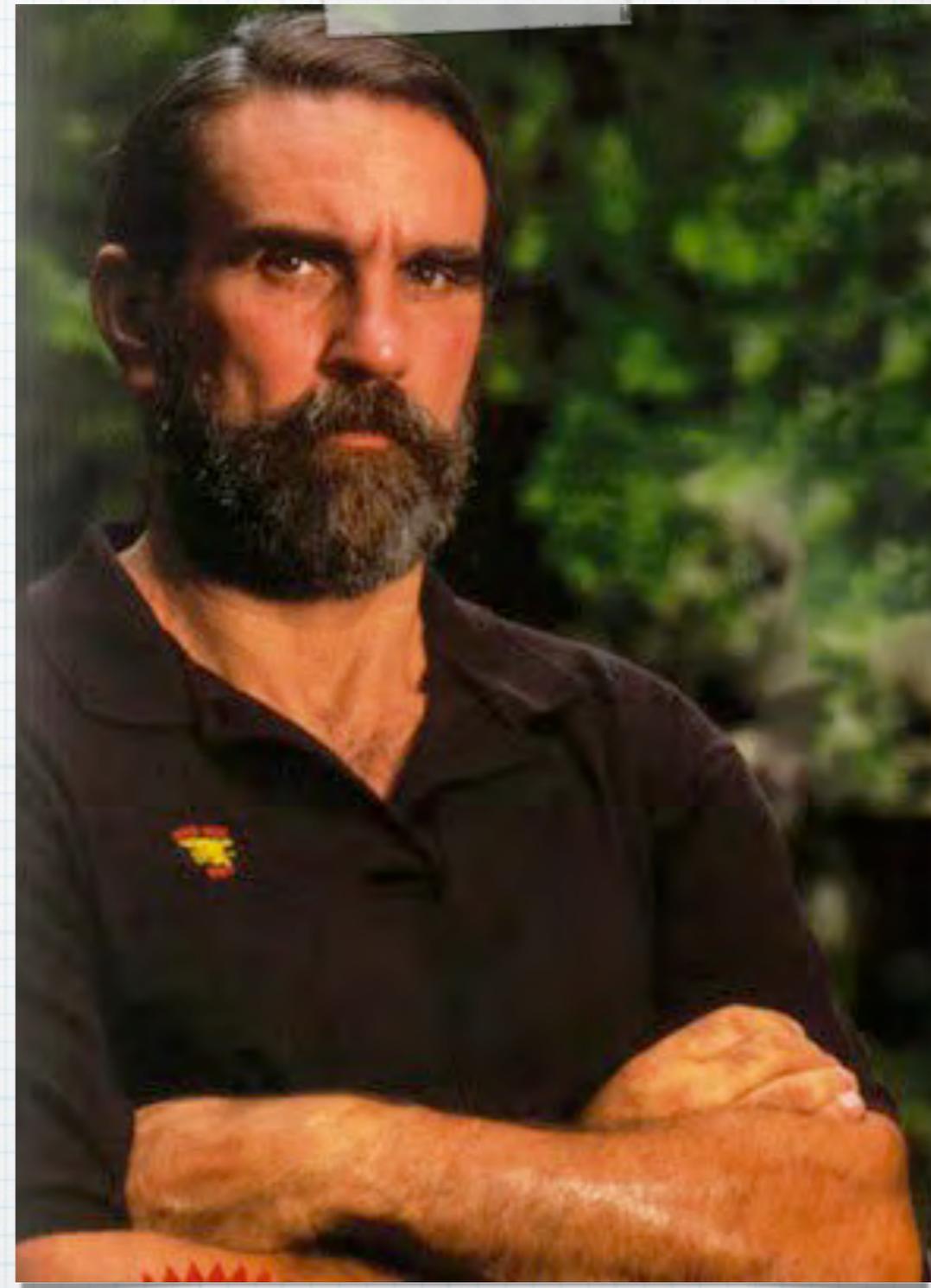






**“PROPER PREVIOUS  
PLANNING PREVENTS  
PISS POOR  
PERFORMANCE”**

**DICK MARCINKO,  
“THE ROGUE WARRIOR”**



# PHYSICAL SECURITY

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Physical security describes both measures that prevent or deter attackers from accessing a facility, resource, or information stored on physical media and guidance on how to design structures to resist various hostile acts.

[en.wikipedia.org/wiki/Physical\\_security](http://en.wikipedia.org/wiki/Physical_security)

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Measures to reasonably ensure that source or special nuclear material will only be used for authorized purposes and to prevent theft or sabotage.

[www.nrc.gov/reading-rm/doc-collections/cfr/part110/part110-0002.html](http://www.nrc.gov/reading-rm/doc-collections/cfr/part110/part110-0002.html)

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The measures used to provide physical protection of resources against deliberate and accidental threats.

[www.tsl.state.tx.us/ld/pubs/compsecurity/glossary.html](http://www.tsl.state.tx.us/ld/pubs/compsecurity/glossary.html)

# PHYSICAL SECURITY



# METHODOLOGY

- ASSESSMENT
- ASSIGNMENT
- ARRANGEMENT
- APPROVAL
- ACTION

# METHODOLOGY

## ASSESSMENT

A THOROUGH EXAMINATION OF THE  
FACILITY TO BE PROTECTED.

# METHODOLOGY

## ASSESSMENT

- SCOPE OF PROPERTY TO BE PROTECTED
- ESTABLISHED POINTS OF ENTRY AND EGRESS
- POTENTIAL POINTS OF ENTRY AND EGRESS
- EXISTING SECURITY MEASURES
- EVALUATION OF PHYSICAL PROPERTY
- RISK ASSESSMENT

# METHODOLOGY

## ASSIGNMENT

**ESTABLISH THE REQUIRED LEVEL OF SECURITY FOR SPECIFIC AREAS AND ASSETS WITHIN THE FACILITY.**

# METHODOLOGY

## ASSIGNMENT

- HIGH LEVEL
  - ✓ DATA CENTERS
  - ✓ EXECUTIVE OFFICES
  - ✓ FINANCE & ACCOUNTING
- MEDIUM LEVEL
  - ✓ ENTRY & EGRESS
  - ✓ RECEPTION
  - ✓ ELEVATORS
- LOW LEVEL
  - ✓ COMMON AREAS
  - ✓ CUBICLE FARMS

# METHODOLOGY

## ASSIGNMENT

- **CONSIDERATIONS**

- ✓ **INSURANCE REQUIREMENTS**
- ✓ **COMPLIANCE REQUIREMENTS**
- ✓ **FIRE CODE REQUIREMENTS**
- ✓ **BUSINESS REQUIREMENTS**

# METHODOLOGY

## ARRANGEMENT

**ESTABLISH THE MOST EFFECTIVE  
LOCATIONS FOR SECURITY DEVICES  
BASED ON THEIR REQUIREMENTS.**

# METHODOLOGY

## ARRANGEMENT

- CAMERAS

- ✓ FIELD OF VIEW
- ✓ REDUNDANCY
- ✓ TRACKING

- DOORWAYS

- ✓ TYPE OF LOCKS
- ✓ MULTI FACTOR AUTHENTICATION
- ✓ TIME BASED RESTRICTIONS

- CENTRAL CONTROL

- ✓ CABLING LIMITATIONS
- ✓ POWER, ARCHIVING, AND DISASTER PLANNING

# METHODOLOGY

## APPROVAL

**SUBMIT ALL PLANS, COSTS, SCHEDULES  
AND RELATED DATA TO MANAGEMENT.**

# METHODOLOGY

## APPROVAL

- **HARDWARE**

- ✓ **QUOTES FORM MULTIPLE VENDORS**
- ✓ **LIFETIME REQUIREMENTS**
- ✓ **SERVICE PLANS**

- **COSTS**

- ✓ **PLAN A, B, AND C**
- ✓ **FLEXIBILITY**
- ✓ **OPTIONS**

- **SCHEDULE**

- ✓ **TIME FRAME FOR COMPLETION**
- ✓ **INTERFERENCE WITH BUSINESS OPERATIONS**

# METHODOLOGY

## ACTION

IMPLEMENTING THE PHYSICAL  
INSTALLATION AND CONFIGURATION OF  
THE APPROVED SYSTEM.

# METHODOLOGY

## ACTION

- **CONSTRUCTION**
  - ✓ OVERSEE CONSTRUCTION
  - ✓ OVERSEE INSPECTIONS BY STATE / LOCAL GOVT
  - ✓ MANAGE CORRECTIONS
- **TRAINING**
  - ✓ SECURITY OFFICERS
  - ✓ USERS
  - ✓ ESTABLISHING POLICY & PROCEDURE
- **TESTING**
  - ✓ ENSURING THE SYSTEM WORKS AS PLANNED
  - ✓ COMPLIANCE TESTING

# WHAT COULD POSSIBLY GO WRONG?



**"NO PLAN OF  
OPERATIONS EXTENDS  
WITH CERTAINTY  
BEYOND THE FIRST  
ENCOUNTER WITH THE  
ENEMY'S MAIN  
STRENGTH."**

**COUNT HELMUTH VON MOLTKE**





# METHODOLOGY

**TRAINING**

**METHODOLOGY**

**EXPERIENCE**

**TRAINING**

**METHODOLOGY**

**PLANNING**

**EXPERIENCE**

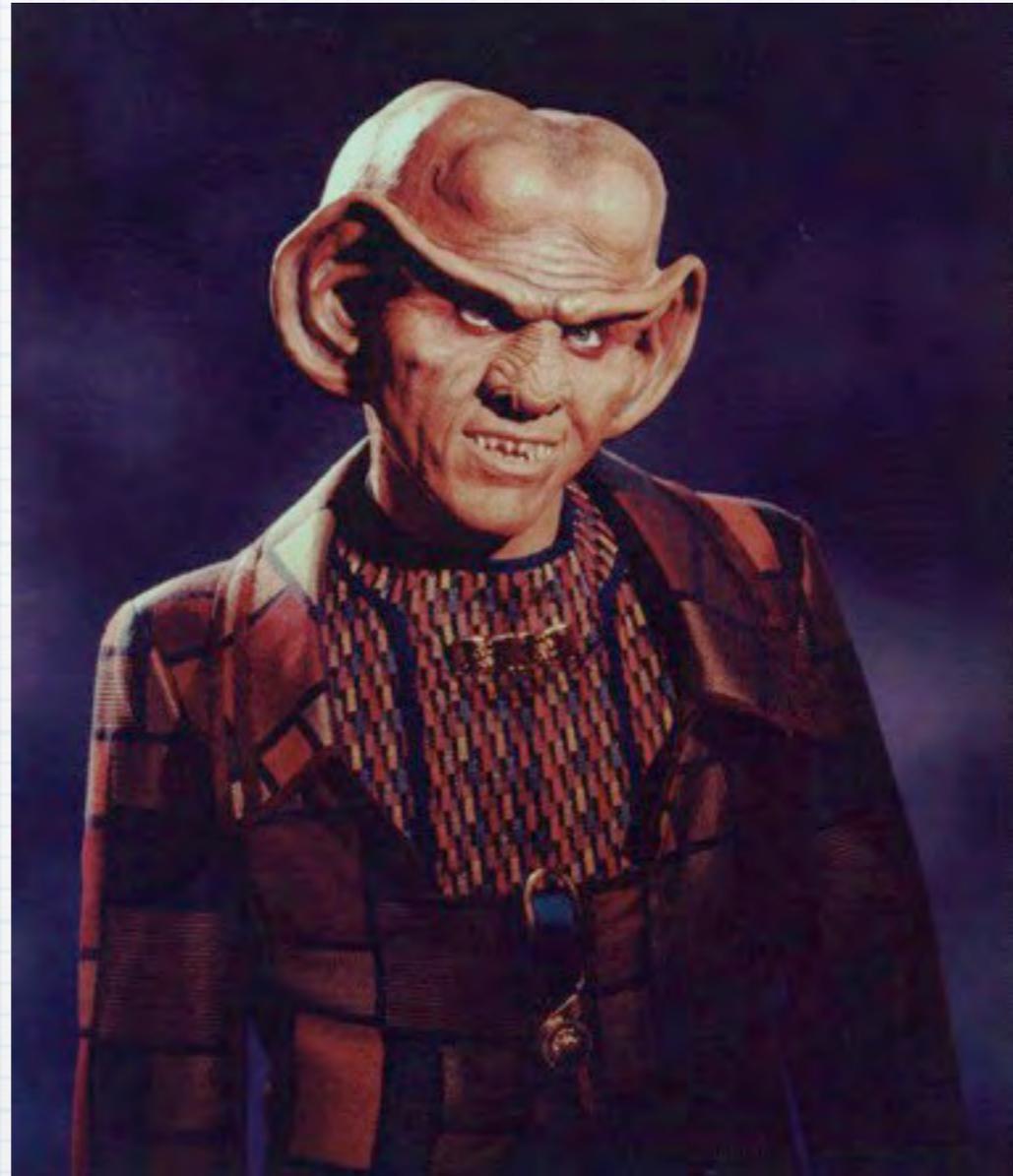
**TRAINING**

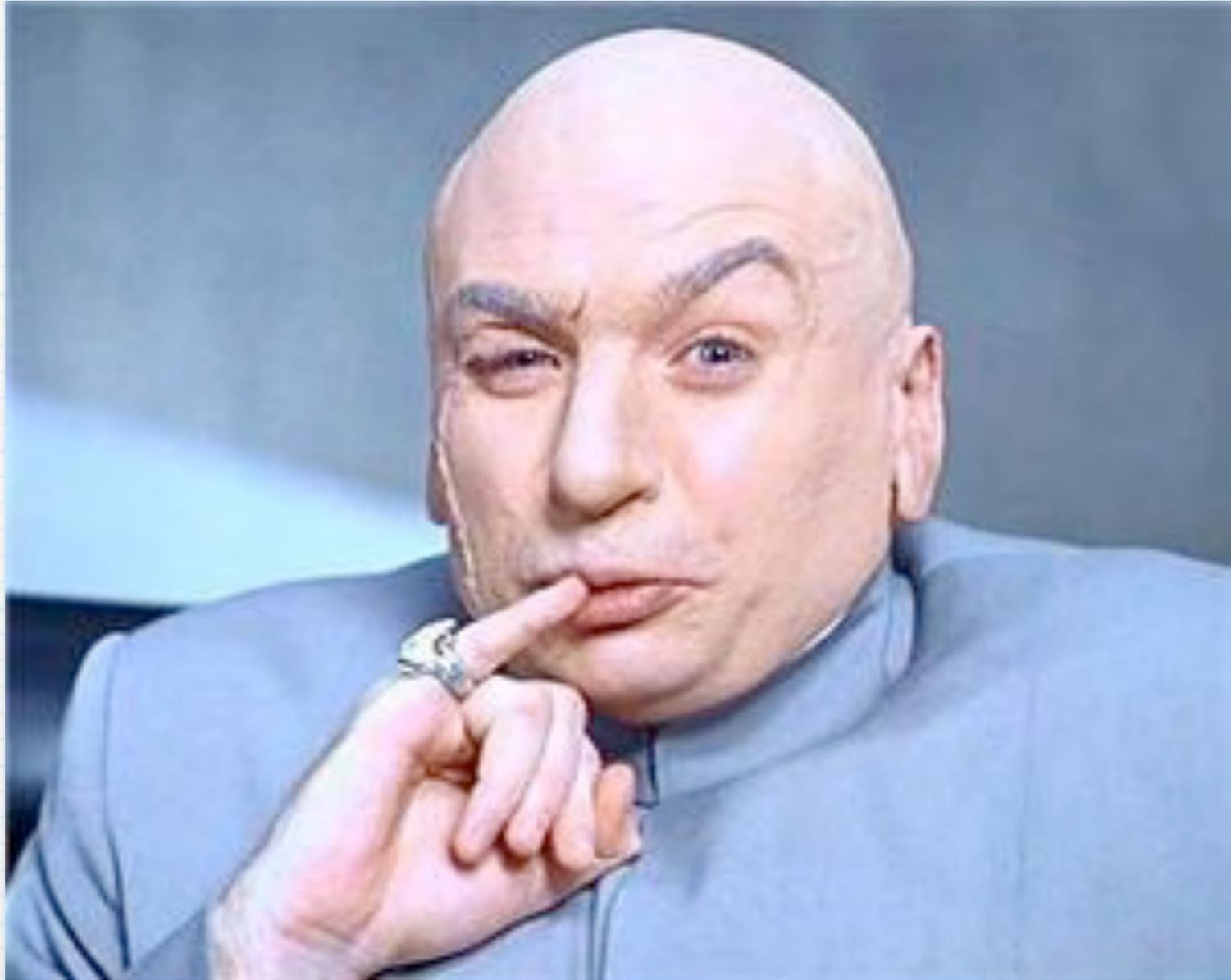
**METHODOLOGY**

















# MANAGEMENT



# MANAGEMENT



# MANAGEMENT



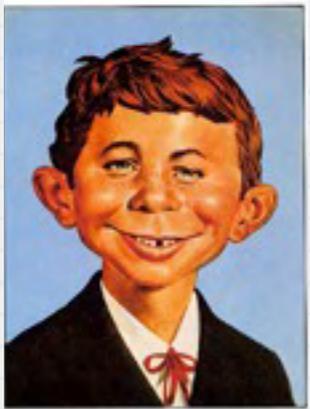
## PROS :

- ✓ PROVIDE BUDGET
- ✓ SET REQUIREMENTS
- ✓ SIGN YOUR PAYCHECK
- ✓ RUN THE SHOW

## CONS :

- ✓ THEY KNOW THIS

# STRIFE



# STRIFE



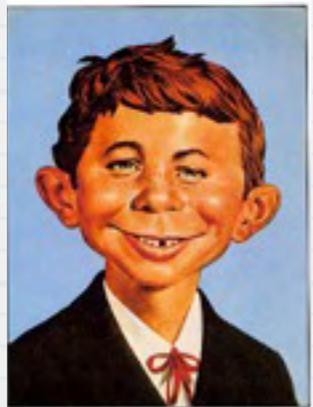
“I WANT A STATE OF THE ART  
HIGH TECH SYSTEM. FBI,  
CIA KIND OF SECURITY”



# STRIFE



“I WANT A STATE OF THE ART HIGH TECH SYSTEM. FBI, CIA KIND OF SECURITY”



“I CAN DO THAT. BASED ON YOUR NEEDS, AND THE FLOOR PLAN IT WILL COST \$54,875.”



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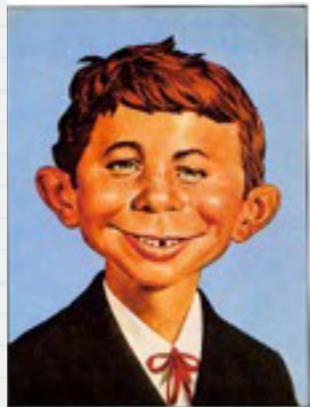


“CAN'T YOU JUST BUY SOMETHING FROM COSTCO?”

# STRIFE



“I WANT A STATE OF THE ART HIGH TECH SYSTEM. FBI, CIA KIND OF SECURITY”



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“CAN'T YOU JUST BUY SOMETHING FROM COSTCO?”

<REDACTED>  
CEO OF INFORMATION SECURITY FIRM



≠



# STRIFE



# STRIFE

“I WENT TO BEST BUY AND SAW A HDMI CABLE FOR \$50. I WENT HOME AND SURFED THE INTERNET FOR A WHILE AND FOUND THE SAME CABLE FOR \$2 FROM A WEB SITE IN CHINA. IF I CAN DO THAT FOR A CABLE I EXPECT YOU TO DO THE SAME THING FOR MY SECURITY SYSTEM.”



# STRIFE

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<REDACTED>  
CEO OF FORTUNE 500 SECURITY FIRM



**BE KNOWLEDGEABLE ON THE EQUIPMENT ,  
METHODOLOGY AND BEST PRACTICES FOR  
YOUR INDUSTRY.**

**UNDERSTAND THE IMPACT THAT YOUR  
PROJECT WILL HAVE ON BUSINESS & USER  
ACTIVITY**

**RELY ON FACTS, NOT SPECULATION ,  
THEORY, RUMORS, OR MAYBES.**

**PRESENT FACTS, SUPPORT WITH  
DOCUMENTATION, EXPLAIN RISK AND  
IMPACT, PROVE MITIGATION**

**PRESENT IN A FACTUAL & RESPECTFUL  
MANNER, SHOWING YOUR WORK AND  
EXPLAINING YOUR REASONING BEHIND THE  
DESIGN**

**IF YOU DON'T KNOW, YOU DON'T KNOW.  
STATE THAT YOU WILL RESEARCH AND  
RETURN WITH THE ANSWERS**

**BE PREPARED TO LOOSE GRACEFULLY**



# SUCCESS



# SUCCESS



**“THIS IS ONE HELL OF A SECURITY SYSTEM. WHOEVER DID THIS KNEW WHAT THE HELL THEY WERE DOING.”**

# SUCCESS



**“THIS IS ONE HELL OF A SECURITY SYSTEM. WHOEVER DID THIS KNEW WHAT THE HELL THEY WERE DOING.”**

**<REDACTED>  
VISITOR,  
FRIEND OF CEO OF INFORMATION SECURITY FIRM**

**“SHUT UP, GET IT DONE,  
FAILURE IS NOT AN  
OPTION.”**

**CHARLES RAWLS**

**VP OF ASS KICKING**

**DORSAI EMBASSY, EARTH**



# VENDORS



# VENDORS



# VENDORS

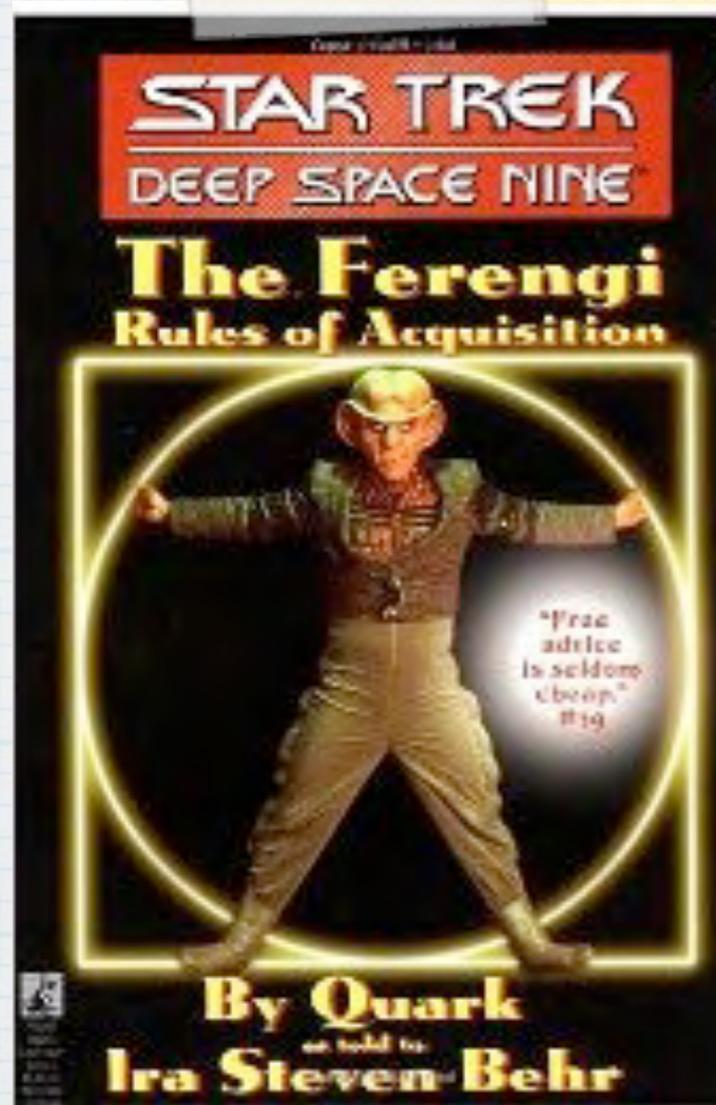
## PROS :

- ✓ PROVIDE COOL TOYS
- ✓ WILL LET YOU PLAY WITH THE COOL TOYS
- ✓ HAVE HISTORICAL INFO ON PRODUCT QUALITY

## CONS :

- ✓ WILL EXPECT YOU TO BUY FROM THEM





# “THE FERENGI RULES OF ACQUISITION”

\$6.99

ISBN : 0671529366

# RULE # 1

THERE ARE MANY , MANY, MANY VENDORS  
OUT THERE



# RULE # 2

YOU DO NOT ALWAYS NEED THE LATEST,  
GREATEST STATE OF THE ART ITEM



# RULE # 3

ALWAYS DEAL WITH VENDORS BETWEEN  
11 AM & 2 PM



**REALITY**

# REALITY

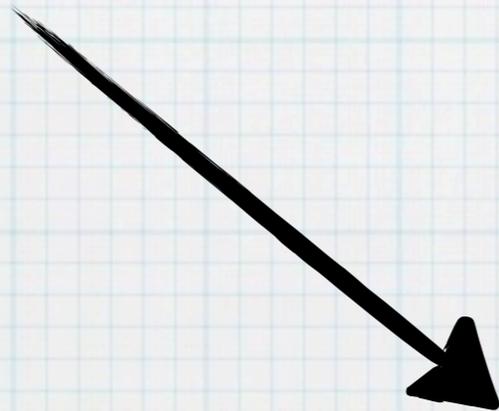


# REQUIREMENTS

# REALITY



REQUIREMENTS

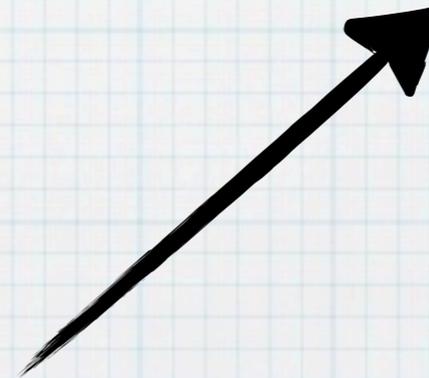
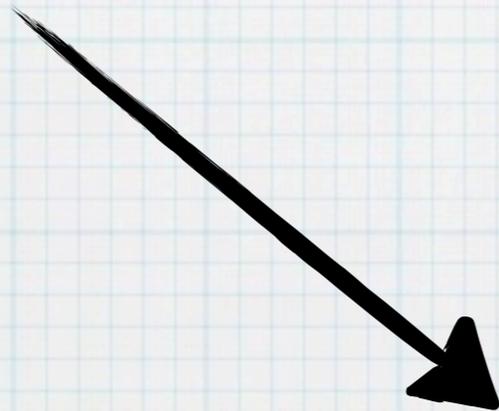


# REALITY



REQUIREMENTS

RFQ

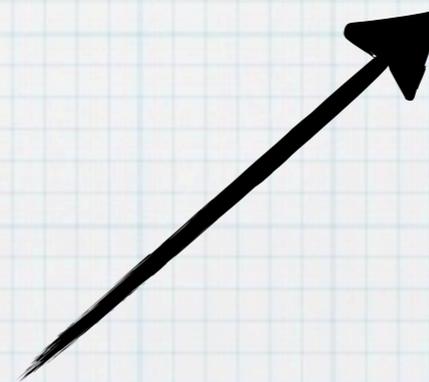
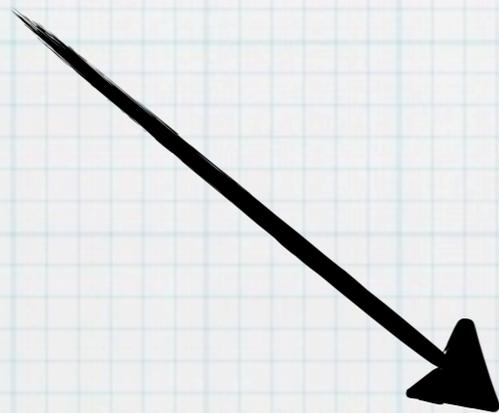


# REALITY



REQUIREMENTS

RFQ



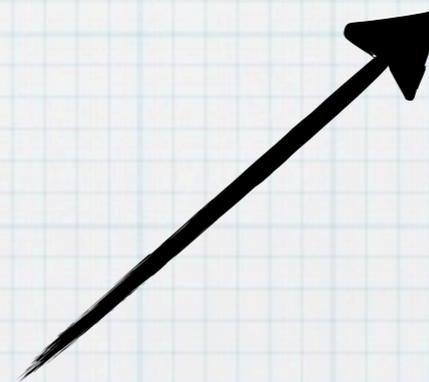
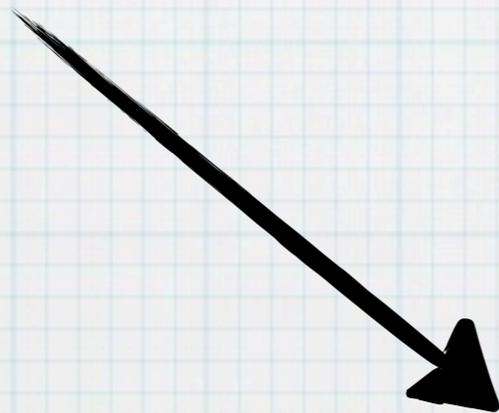
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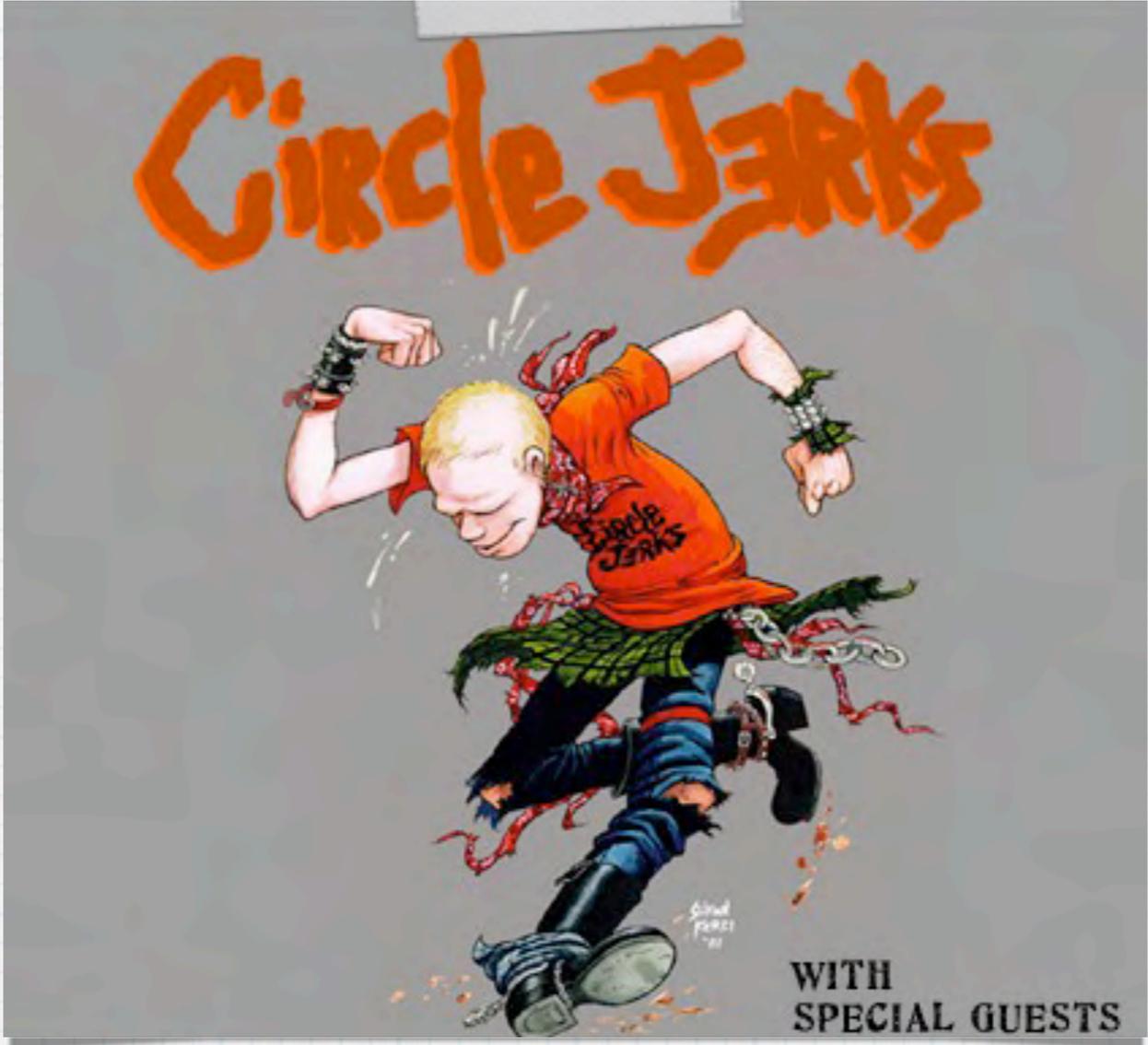


← QUOTE

REQUIREMENTS

RFQ





**NEVER RELY ON A SINGLE VENDOR**

**DO NOT GET CAUGHT UP IN VENDOR WARS**

**ENSURE THAT THE VENDOR IS  
KNOWLEDGEABLE ON THE PRODUCTS THEY  
ARE SELLING**

**DO YOUR OWN PRODUCT RESEARCH**

**BEWARE OF UNNECESSARY UP-SELLING**

**GET DETAILS ON ALL ASPECTS ... WARRANTY,  
SERVICE , TRAINING ....**

**DO NOT BE AFRAID TO REVISE YOUR RFQ**

**DO NOT BE AFRAID TO READ YOUR RFQ**

**KEEP ALL PAPERWORK, QUOTES, AND RFQ  
REVISIONS**



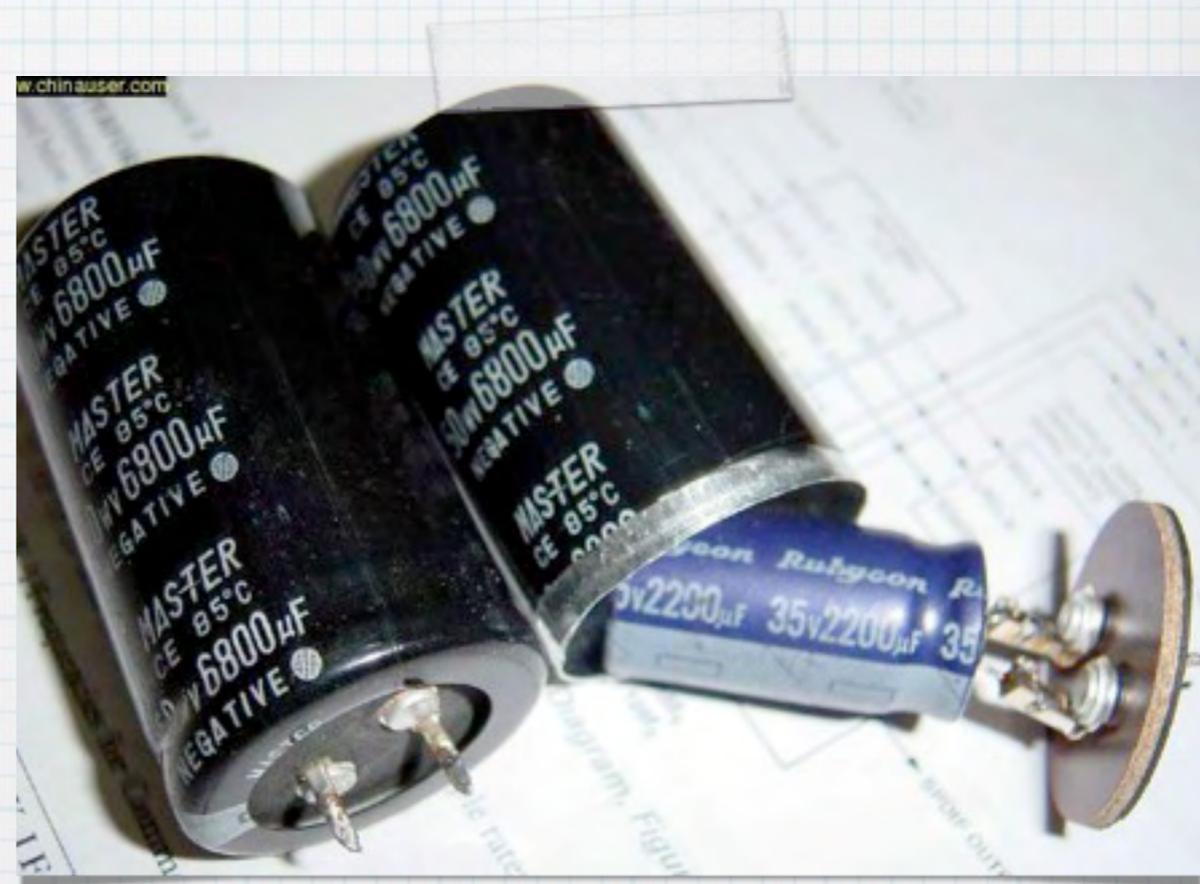
**PRIORITIZE YOUR NEEDS TO MAKE A BALANCE BETWEEN BUDGET AND EQUIPMENT**

**LOOK FOR HIDDEN COSTS, COST CREEP, FEATURE CREEP, AND AFTER CONTRACT EXPENSES**

**IF YOU WORK WITH MULTIPLE VENDORS FOR COMPONENTS OF A SYSTEM IT IS YOUR RESPONSIBILITY TO ENSURE THAT THE PRODUCTS WILL WORK TOGETHER**

**KNOW UP FRONT IF SUB-CONTRACTING WILL HAPPEN, AND IF SO DO DUE DILIGENCE ON THE SUB CONTRACTORS**

**A HIGH PRICE SUPPORT CONTRACT DOES NOT ALWAYS MEAN HIGH QUALITY SUPPORT**

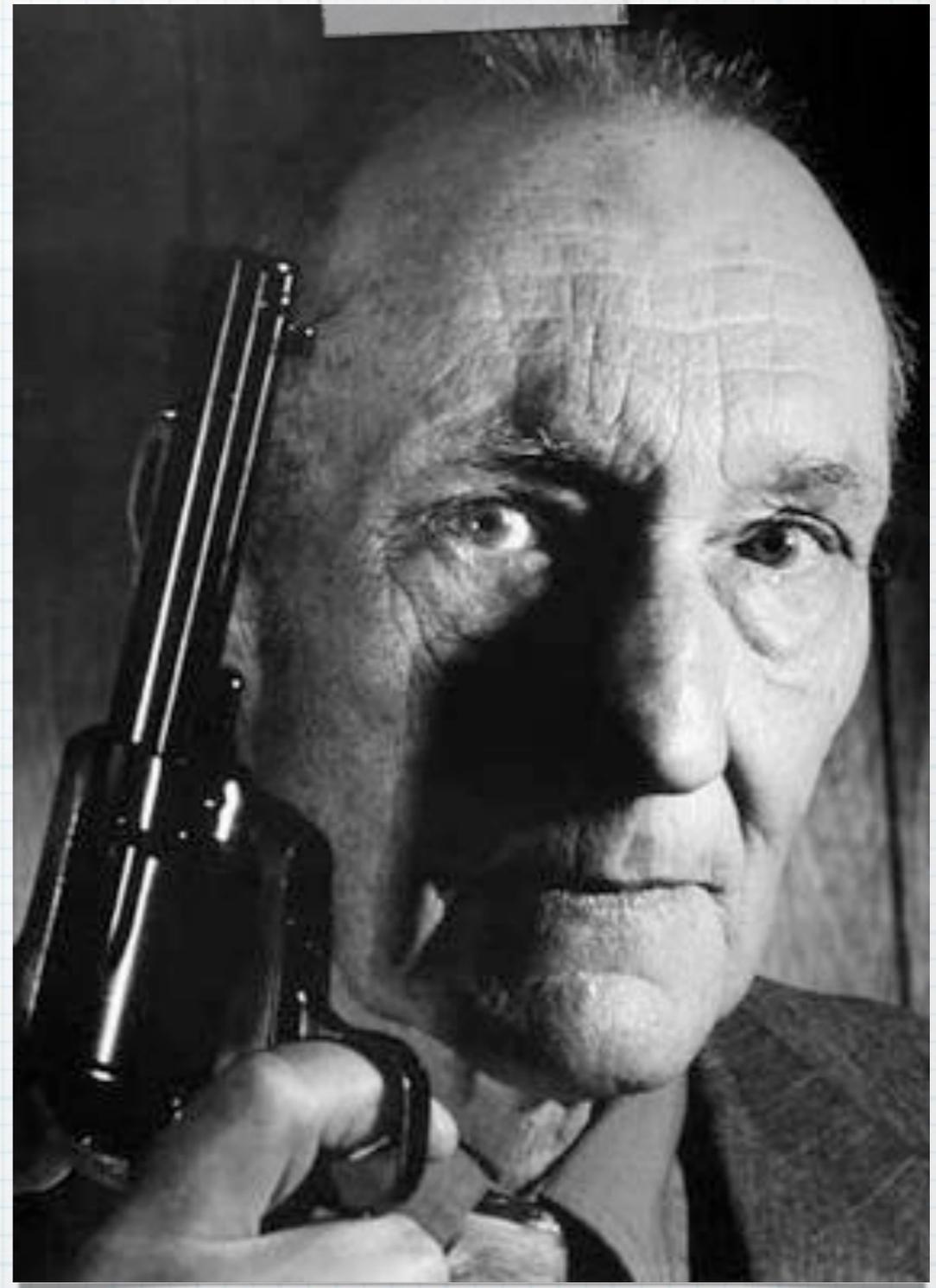




**"THERE ARE NO  
HONORABLE BARGAINS  
INVOLVING EXCHANGE  
OF QUALITATIVE  
MERCHANDISE LIKE  
SOULS. JUST  
QUANTITATIVE  
MERCHANDISE LIKE TIME  
AND MONEY."**

**WILLIAM S. BURROUGHS**

**"WORDS OF ADVICE FOR YOUNG PEOPLE"**



# PEOPLE WHO THINK THEY KNOW MORE THAN YOU



# PEOPLE WHO THINK THEY KNOW MORE THAN YOU



# PEOPLE WHO THINK THEY KNOW MORE THAN YOU



## PROS :

- ✓ THEY USUALLY DON'T
- ✓ MAKE YOU LOOK GOOD
- ✓ ANNOY MANAGEMENT

## CONS :

- ✓ RARELY SHUT UP

**“OF COURSE THE ALARM SAYS IT’S 105 DEGREES. THE SENSOR IS ON THE CEILING, AND HEAT RISES. IT’S 105 UP THERE, BUT DOWN HERE WHERE THE SERVERS ARE IT’S NOWHERE NEAR 105.”**

**<REDACTED>**

**CEO, MIT MBA,**

**SAID 20 MINUTES BEFORE SERVERS AUTOMATICALLY SHUT DOWN DUE TO THERMAL ALARMS**



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**SAID 20 MINUTES BEFORE SERVERS AUTOMATICALLY SHUT DOWN DUE TO THERMAL ALARMS**



**KNOW THE DIFFERENCE BETWEEN  
WATER COOLER TALK AND FACTUAL  
DISCOURSE.**

**REFUTE WITH FACTS, EXPERIENCE, AND  
A EVEN TONE**

**DO NOT USE PERSONAL ATTACKS,  
VULGAR INSULTS, OR QUESTIONABLE  
PHRASES OR TERMS**

**IF THEY START PLAYING THE BROWNIE  
POINTS GAME, STOP.**

**IF THEY START PLAYING POLITICS,  
STOP.**

**IF THEY CITE SOMETHING THEY HEARD  
ON AM TALK RADIO, RUN!**



**CUT SHEETS FROM THE VENDOR ARE  
A BETTER POINT OF REFERENCE  
THAN SOMETHING TOLD TO A  
COWORKER BY THEIR BARBER WHO  
HEARD IT FROM HIS COUSIN WHO  
WORKS ON THE LOADING DOCK  
WHERE THE PUBLISH THAT  
TECHNOLOGY MAGAZINE .**

**DO NOT PLAY BUZZWORD BINGO**

**KNOW WHAT THE TERMS,  
ACRONYMS, AND TECHNOLOGICAL  
PHRASES YOU USE MEAN.**

**LET THEM KISS ASS, WHILE YOU KICK  
ASS.**







**“WHAT ABOUT  
BIOMETRICS?”**



**“WHAT ABOUT  
BIOMETRICS?”**



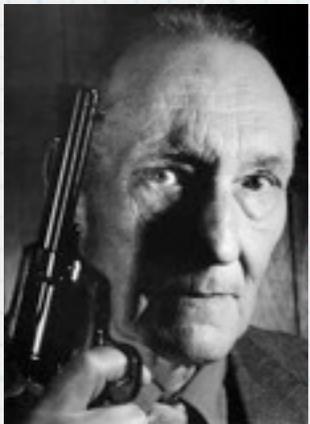
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MULTI-HOMED ACTIVE  
AUTHENTICATION IS THE  
BEST!”**



**“WHAT ABOUT BIOMETRICS?”**



**“BIOMETRIC THREE PHASE MULTI-HOMED ACTIVE AUTHENTICATION IS THE BEST!”**



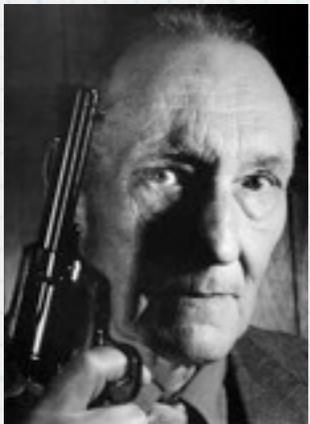
**“I AM NOT PAID TO LISTEN TO THIS DRIVEL. YOU ARE A TERMINAL FOOL.”**



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**“\*AHEM\*”**



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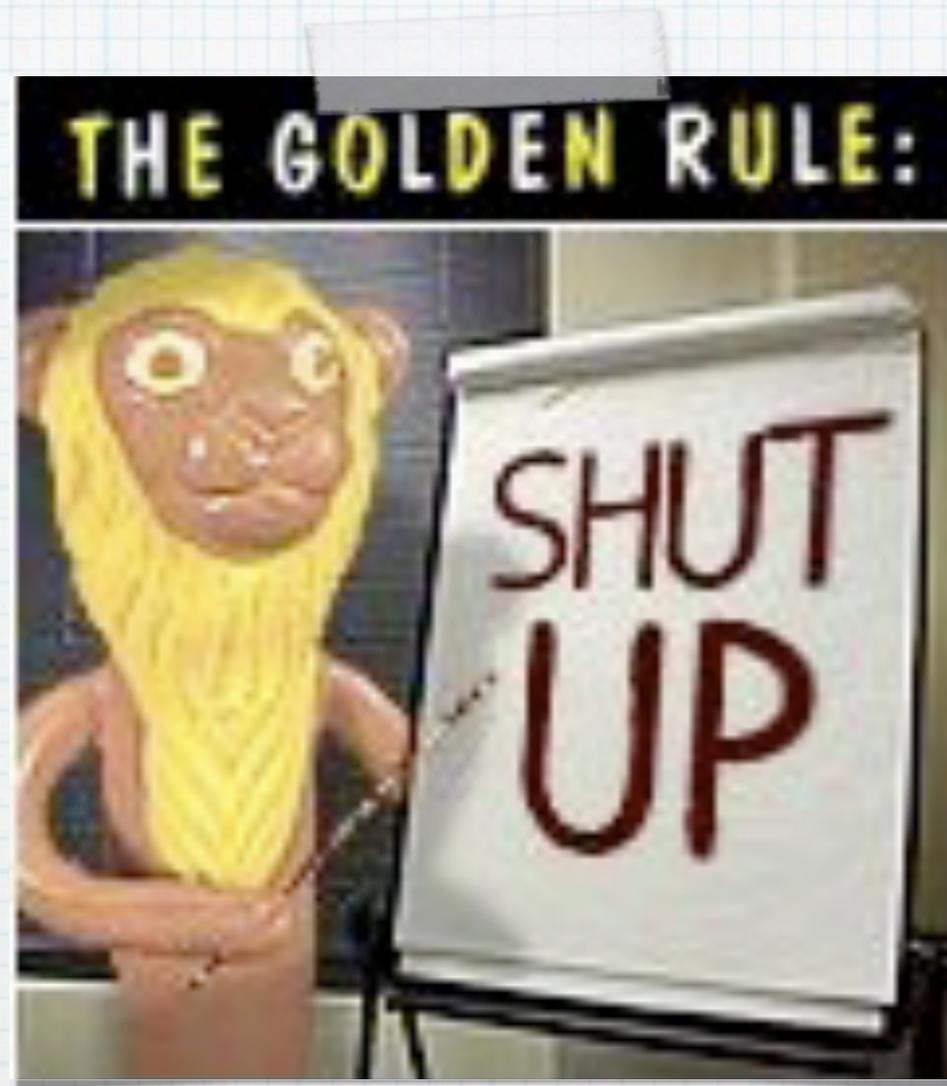


**“AS PER YOUR REQUIREMENTS THE RFQ CONTAINS TWO FACTOR AUTHENTICATION WITH AN OPTION FOR BIOMETRICS AS A THIRD, PENDING BUDGETARY CONSTRAINTS. THE CUT SHEETS ARE IN YOUR COPY OF THE RFQ.”**

# NO!



# YES!



# CONSTRUCTION WORKERS



# CONSTRUCTION WORKERS



# CONSTRUCTION WORKERS

## PROS :

- ✓ RELIABLE TIMING
- ✓ KNOW TRADE SECRETS
- ✓ TELL GOOD JOKES

## CONS :

- ✓ WILL DO EXACTLY WHAT YOU TELL THEM TO DO



**KNOW THE WORK SCHEDULE FOR  
THE CONSTRUCTION TEAM**

**MEET THE FOREMAN. GET HIS  
CONTACT INFORMATION.**

**READ THE BLUEPRINTS.**

**READ THE BLUEPRINTS AGAIN, WITH  
THE FOREMAN.**

**SUPERVISE THE CONSTRUCTION.  
LOOK FOR THINGS THAT ARE NOT  
QUITE RIGHT.**

**EXPECT TO FIND SURPRISES.**

**EXPECT TO PAY TO FIX THEM.**



**CONSTRUCTION WORKERS AND THEIR FOREMAN ARE THE FIRST LINE OF DEFENSE WHEN IT COMES TO BUILDING INSPECTIONS.**

**THEY KNOW WHAT NEEDS TO BE DONE, AND WHY.**

**THEY DEAL WITH THE SAME STATE/COUNTY/CITY BUILDING INSPECTORS ON MULTIPLE PROJECTS.**

**LISTEN TO THEM. DO WHAT THEY SAY. THIS IS THEIR AREA OF EXPERTISE, EVEN IF THE ONLY ADJECTIVE THEY KNOW IS “FUCKING”**

**“THE FUCKING WIRING IS NOT HOOKED UP TO THE FUCKING SWITCH CORRECTLY, SO IT’S NOT GOING TO FUCKING WORK. IT’S FUCKED.”**

**-NJ CONSTRUCTION WORKER**

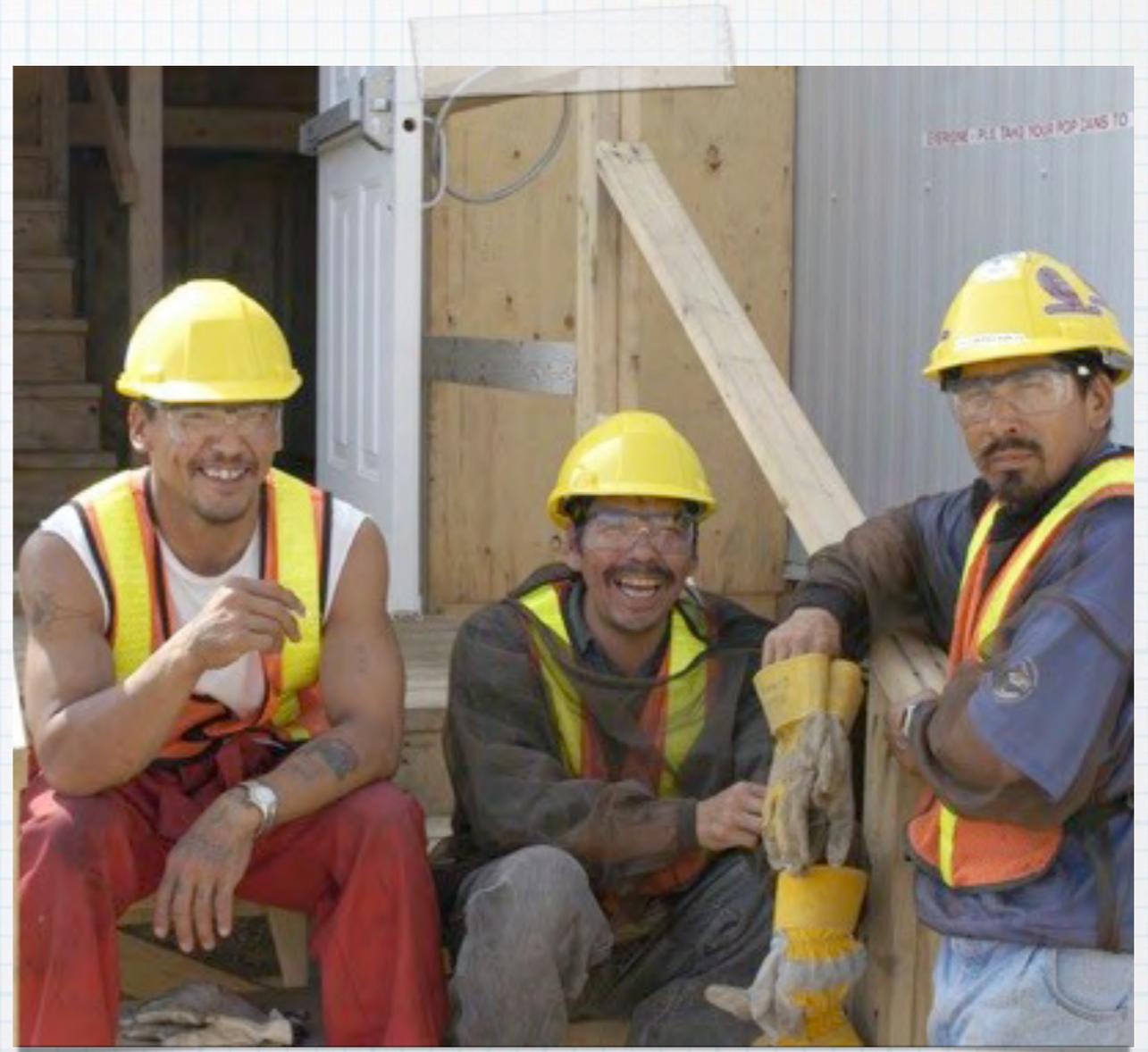


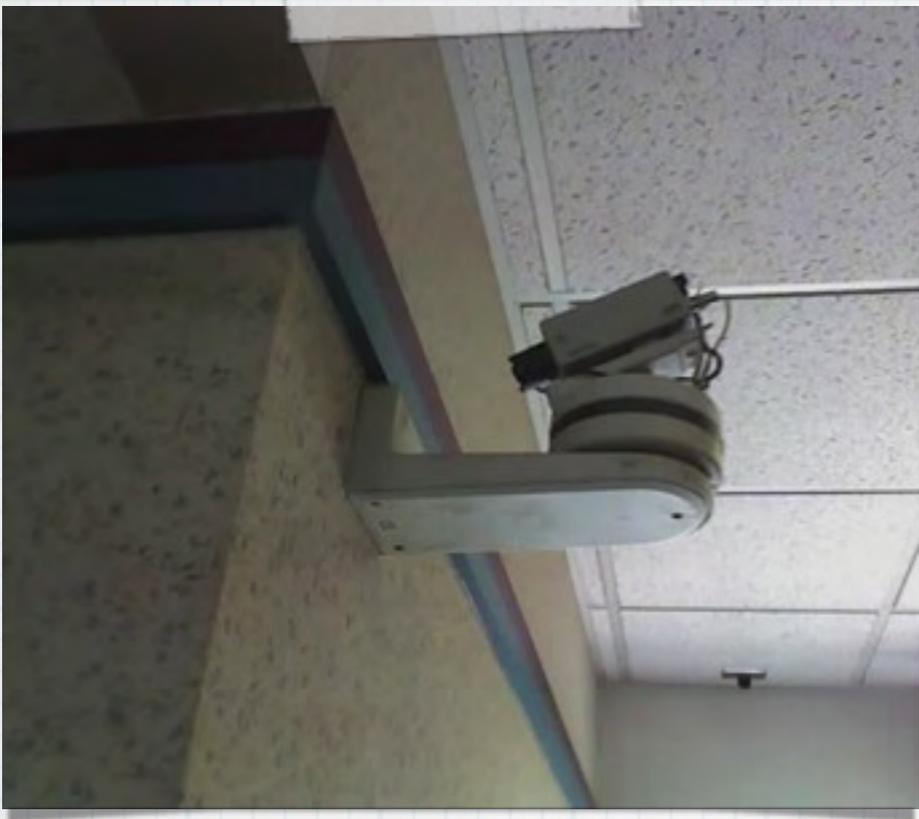
**CONSTRUCTION WORKERS ON  
YOUR PROJECT MAY NOT  
SPEAK ENGLISH.**

**IF THIS IS A PROBLEM , DEAL  
WITH IT BEFORE WORK  
BEGINS.**

**CONSULT WITH HR  
BEFORE BRINGING UP THE  
SUBJECT.**

**IF YOU CAN NOT  
COMMUNICATE WITH EACH  
OTHER THERE IS NO WAY TO  
INDICATE PROBLEMS, MAKE  
CHANGES, OR SHARE DIRTY  
JOKES**







# THINGS WILL GO WRONG

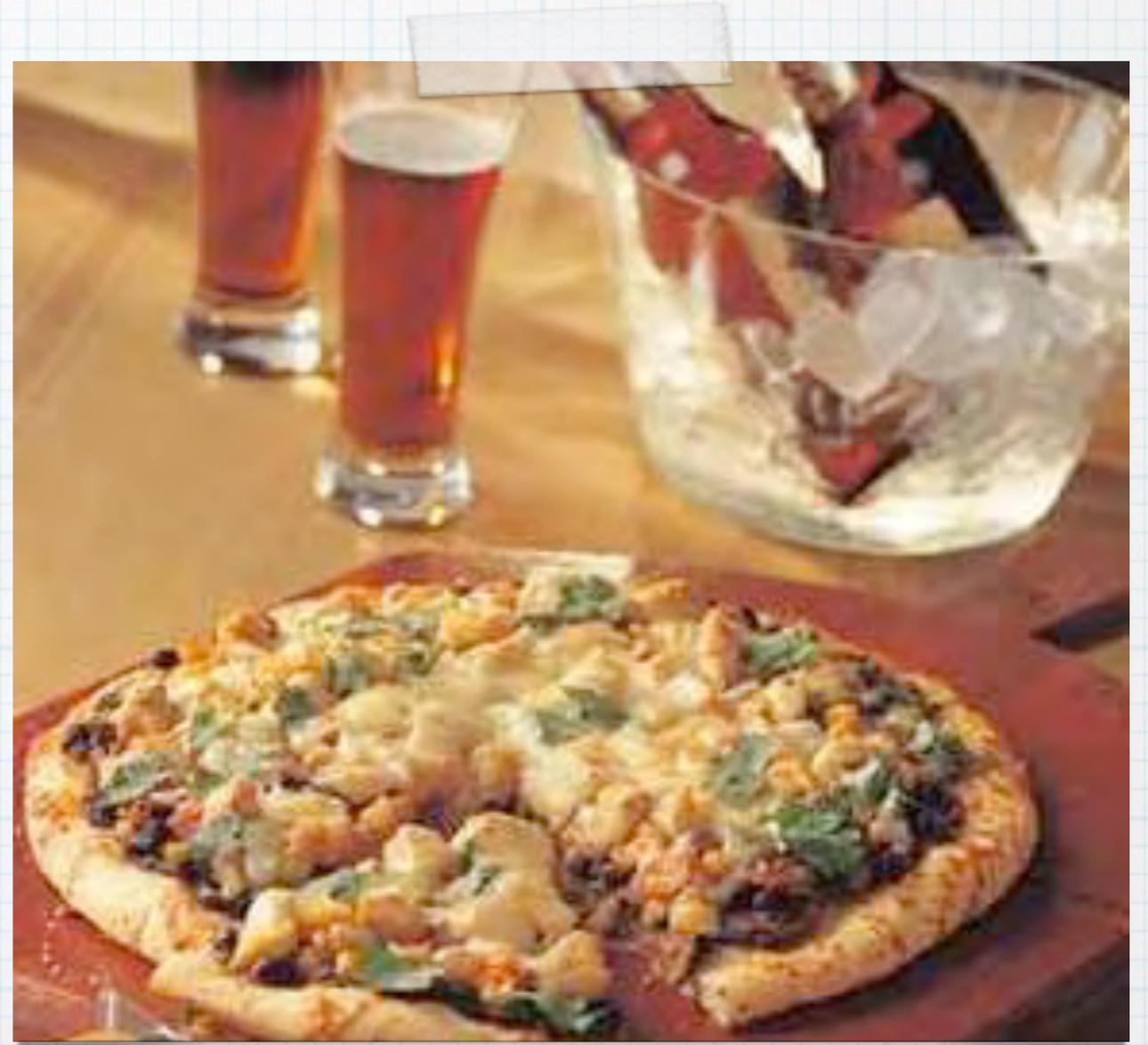


**NOT ALL PROBLEMS  
CAN BE SOLVED  
WITH A CLEVER  
WORK-AROUND.**

**A QUICK FIX TODAY  
CAN BE A PROBLEM  
TOMORROW.**



**PIZZA AND BEER IS  
CHEAPER THAN  
OVERTIME.**



# USERS



# USERS



# USERS

## PROS :

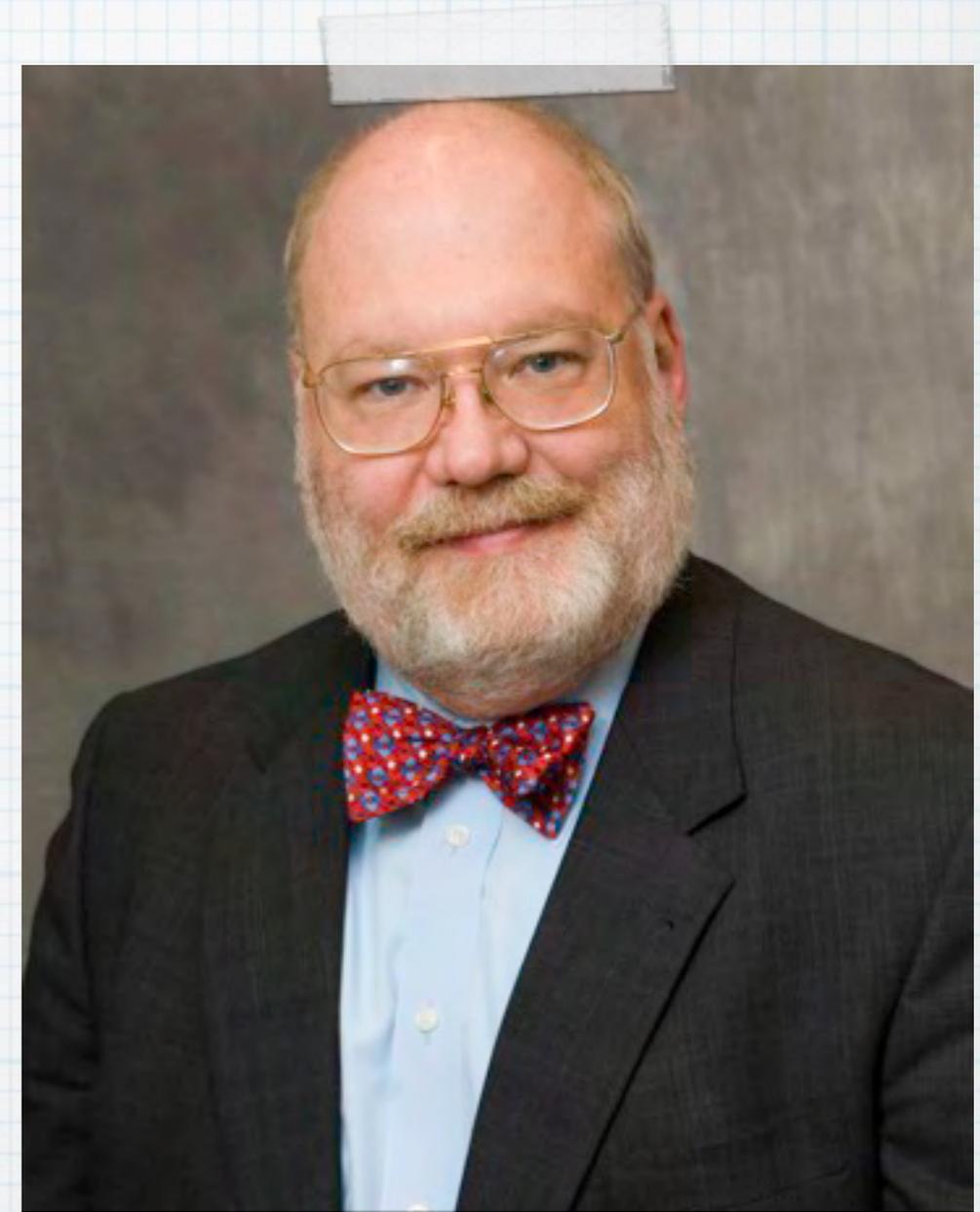
- ✓ THE REASON YOU ARE HERE
- ✓ LOVE TO TAKE CLASSES
- ✓ ATTRACTED TO NEW TECH

## CONS :

- ✓ WILL EXPECT YOUR SYSTEM TO ACT THE WAY THEY WANT IT TO



**"IF YOU HAVE RESPONSIBILITY  
FOR SECURITY BUT HAVE NO  
AUTHORITY TO SET RULES OR  
PUNISH VIOLATORS, YOUR OWN  
ROLE IN THE ORGANIZATION IS  
TO TAKE THE BLAME WHEN  
SOMETHING BIG GOES WRONG."**



**PROFESSOR GENE SPAFFORD  
"PRACTICAL UNIX AND INTERNET SECURITY"**

**"BE COMFORTED THAT IN THE FACE OF ALL  
ARIDITY AND DISILLUSIONMENT,  
AND  
DESPITE THE CHANGING FORTUNES OF TIME,  
THERE IS ALWAYS A BIG FUTURE IN COMPUTER  
MAINTENANCE."**

"DETERIORATA" - NATIONAL LAMPOON, 1972